Medicaid Transportation for COVID-19 Vaccinations



Do you need a ride to get a COVID-19 vaccine?

Do you have Medicaid? If yes, we can help!

Florida Medicaid will take you to get the COVID-19 vaccine at no cost. All you need to do is set up a time to get your vaccine. Next, let your Medicaid plan know you need a ride and they will take care of the rest. If you are not enrolled in a plan, call the **Medicaid Helpline at 1-877-254-1055** to find out the name and phone number for a transportation service.



Schedule your vaccine.

- Schedule a vaccine appointment. Make this appointment several days in advance.
- If you have any special needs (i.e. you use a wheelchair), tell the transportation service when you schedule your ride.
- If you know when and where you will receive the second dose, share that with the transportation provider and they will schedule your next trip.
- **Individuals eligible to receive the vaccine may visit myvaccine.fl.gov to find a location distributing the vaccine and to schedule an appointment.**



Follow these steps to schedule a ride.

1. If you are in a health plan, call your plan provider to get the name and telephone number for your transportation service.
2. If you are not in a health plan, call 1-877-254-1055. You will be connected with a transportation service.
3. Schedule your transportation at least three business days before your appointment.
4. Provide the following information to the transportation service:
   - Full name
   - Medicaid Identification Number
   - Address (pick-up and drop off locations)
   - Date of birth
   - Name of health plan (if you are enrolled in a plan)
   - Date and time of the appointment
   - Phone number



Be Aware.

- The transportation provider may ask questions to make sure they send a vehicle that meets your needs.
- You may have someone travel with you if it is medically necessary.
- Be sure to call the transportation service if your appointment is canceled or changed to a different time.

AGENCY FOR HEALTH CARE ADMINISTRATION
STATE OF FLORIDA

Contact your Medicaid plan or call the Medicaid Helpline at 1-877-254-1055 for more information.