

*Mayor Lago's  
Town Hall  
Meeting*

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LISTENING TOUR UPDATE

**CORAL  
GABLES**<sup>®</sup>  
THE CITY BEAUTIFUL

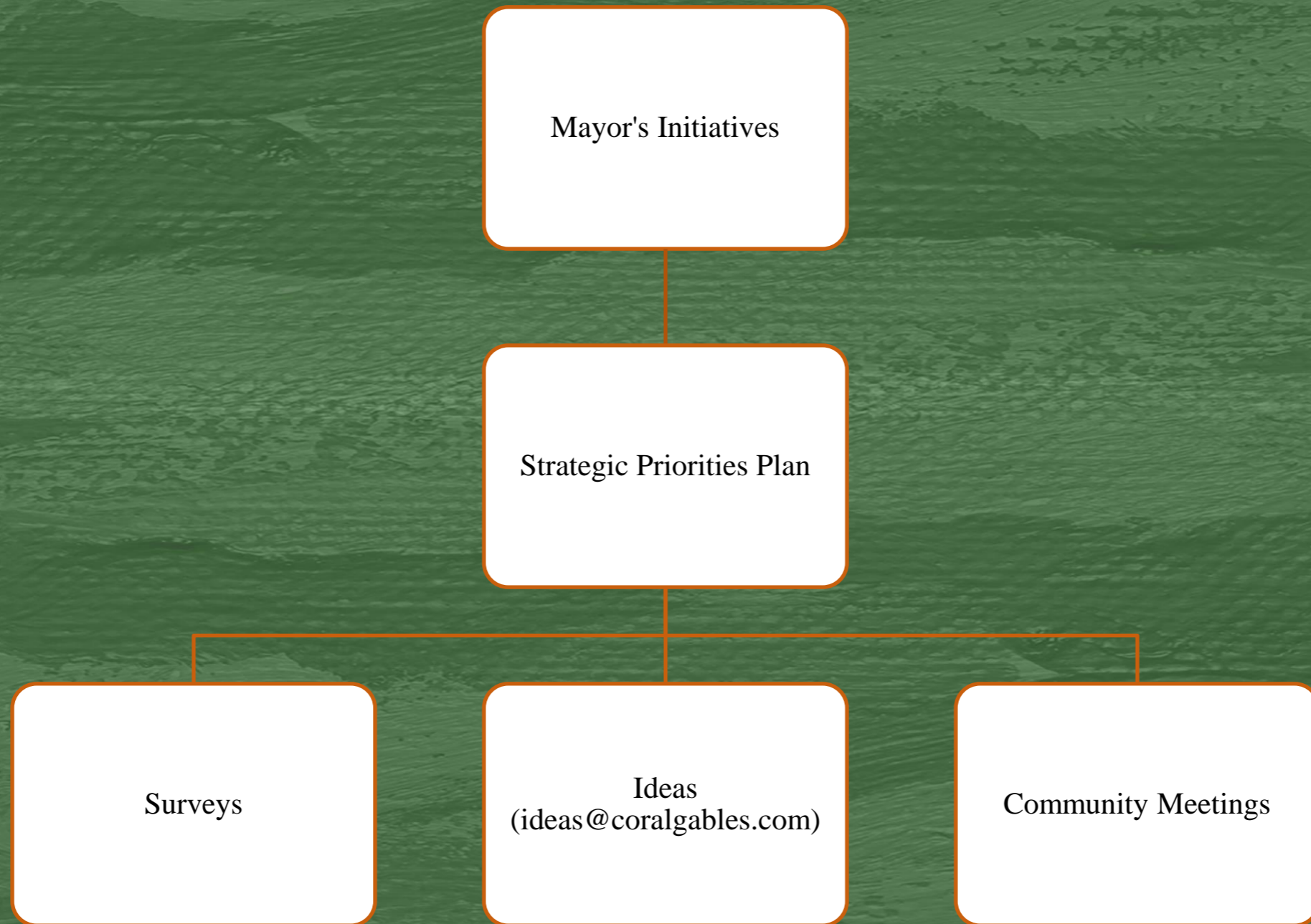


# LISTENING TOUR OVERVIEW



- **Purpose:** The Listening Tour is a priority listed in the Strategic Priorities Plan. During the first 100 days in office, I listened to community concerns and suggestions that will help shape the future of Coral Gables.
- **Launch Date:** May 1 - August 13
- **Surveys Completed:** 1,121
- **Community Meetings:** Met with over 300 residents, neighborhood associations, members of the business community and civic organizations.

# LISTENING TOUR CONCEPT



# MAYOR LAGO'S STRATEGIC PRIORITIES PLAN



**Goal:** To deliver on priorities that are important to the Coral Gables Community and will enhance the quality of life in the City Beautiful.

- **Priority #1:** Transparency
- **Priority #2:** Accountability
- **Priority #3:** Engage everyone with outreach
- **Priority #4:** Enhance quality of life, encourage a thriving business community, and enrich our community with culture.
- **Priority #5:** Environmental stewardship
- **Priority #6:** Keep the city beautiful and maintain the city's historic integrity
- **Priority #7:** A safe and healthy city
- **Priority #8:** Customer-focused service

For more information visit: [www.coralgables.com/mayors-office](http://www.coralgables.com/mayors-office)

- Transportation Planning Organization Member
- TPO Executive Policy Committee, Board Member

#### **Mayor Lago's Listening Tour**

Take Mayor Lago's [Listening Tour Survey](#).

- [Mayor Lago's Strategic Priorities Plan](#)

#### **Letters to Elected Officials**

- Matheson Park West - Letter to Commissioner Regalado - March 10, 2021
- COVID Vaccination - Letter to Senator Garcia - February 24, 2021

#### **Mayor's Legislative History**

[Legislative History as of March 2021](#)

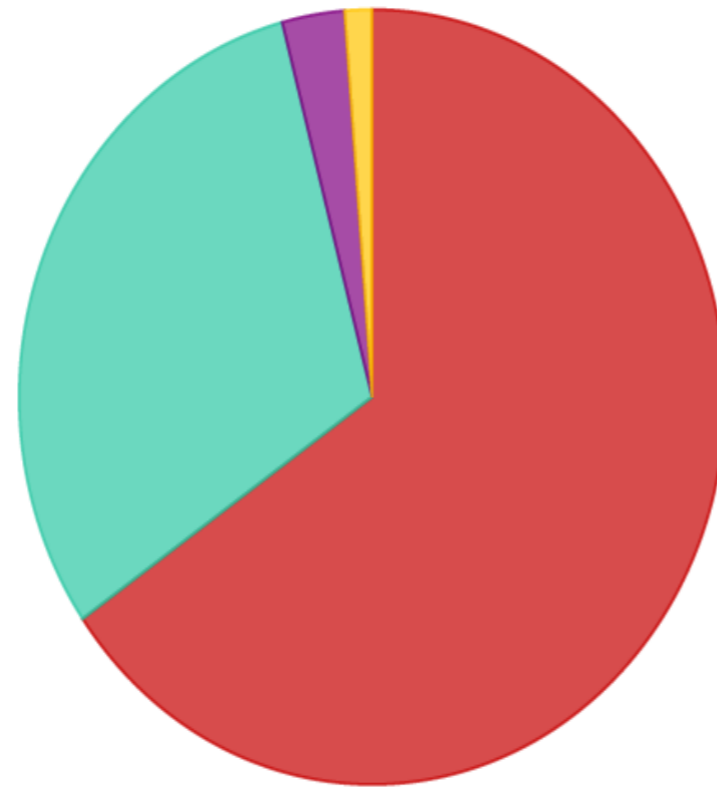
# MAYOR'S CITIZEN ADVISORY COUNCIL

Resolution No. 2021-204 created the Mayor's Citizen Advisory Council is composed of seven engaged citizens who will facilitate the Strategic Priorities Plan, provide innovative suggestions, and provide periodic updates to the City Commission.

*Listening Tour  
Results*



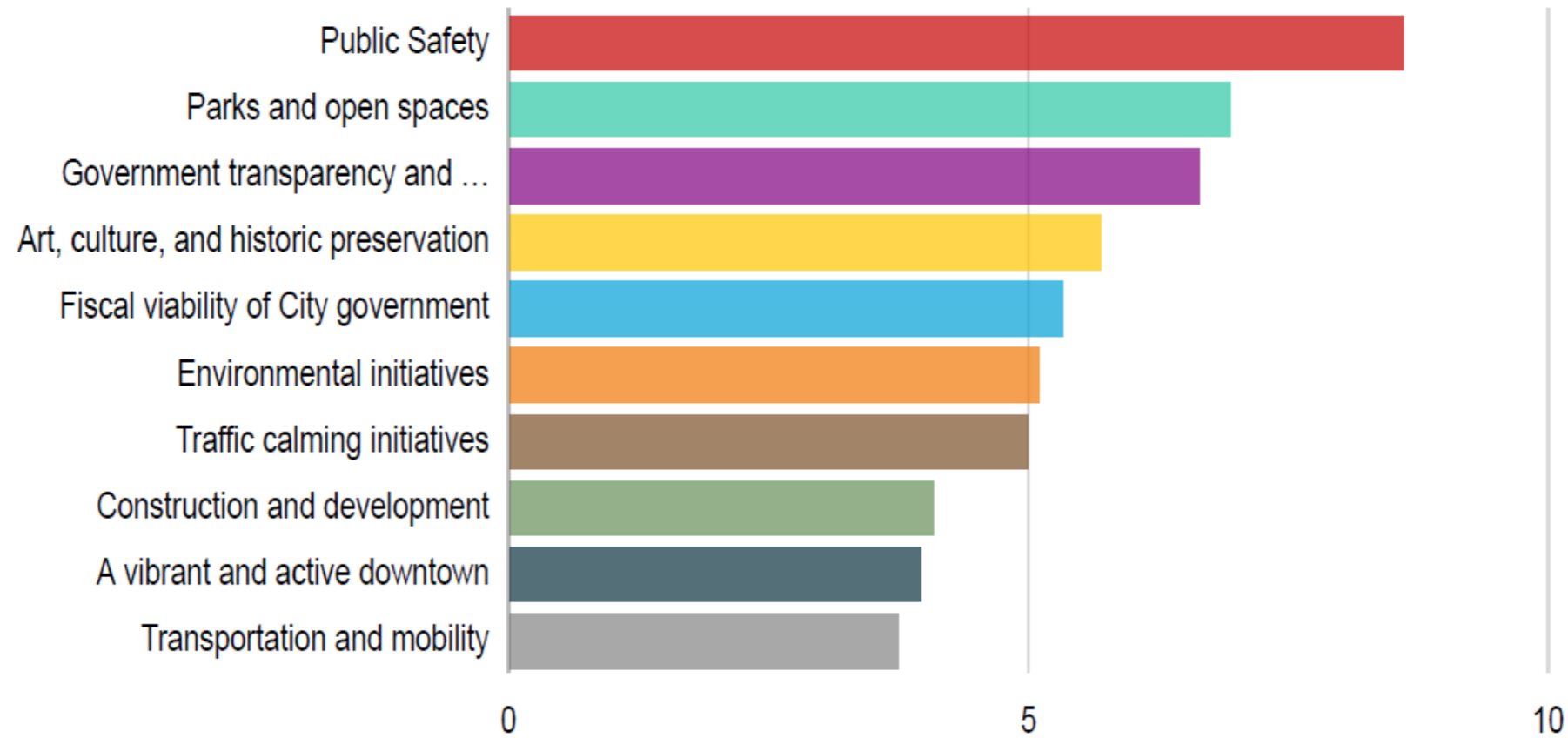
# DO YOU \_ IN CORAL GABLES?



- Live
- Live and work
- Work
- Neither live or work but visit the city frequently

Answered: 1,121 Skipped: 0

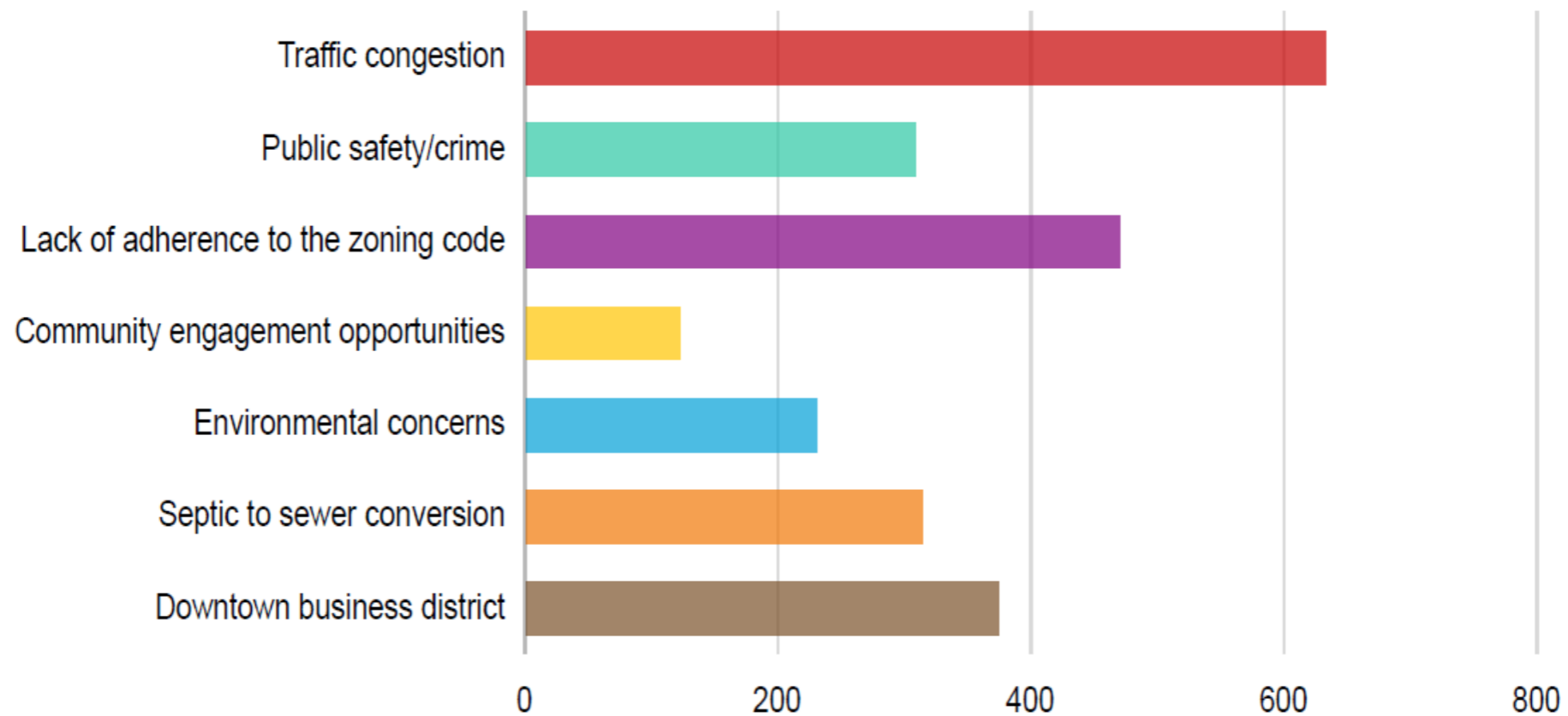
# QUALITY OF LIFE RANKING



Answered: 1,121 Skipped: 0

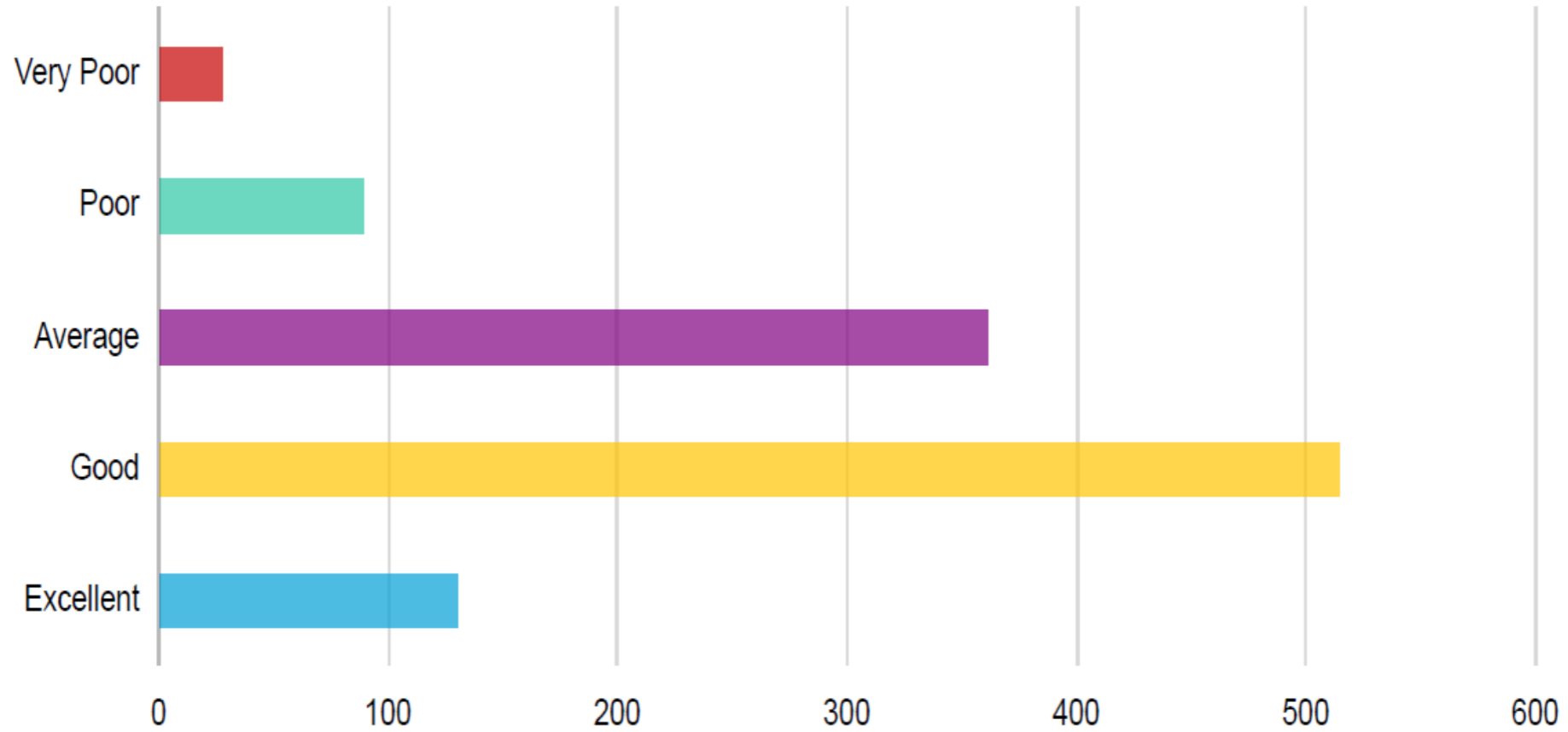


# THE BIGGEST CHALLENGES



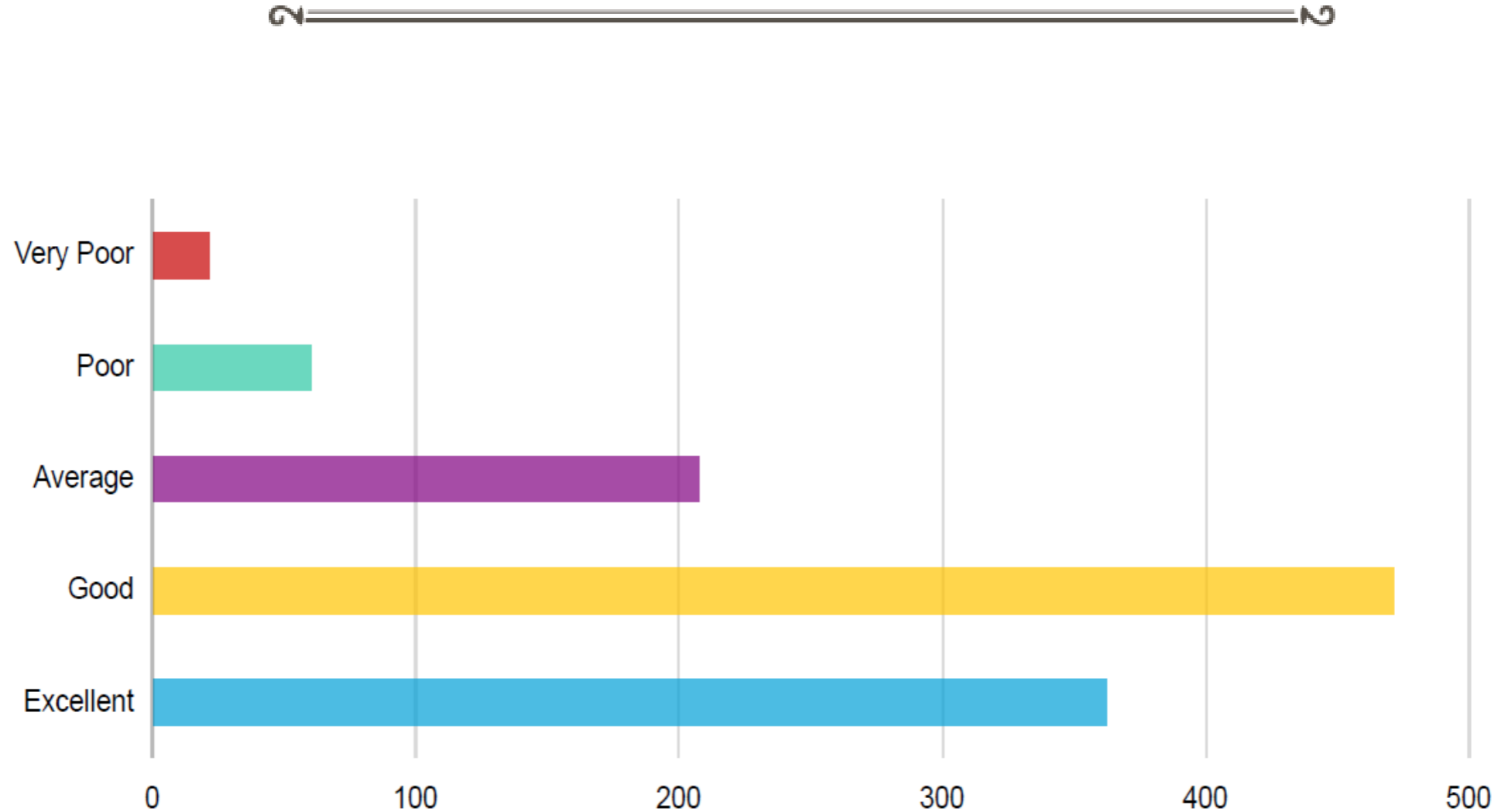
Answered: 1,105 Skipped: 16

# CITY-WIDE CUSTOMER SERVICE



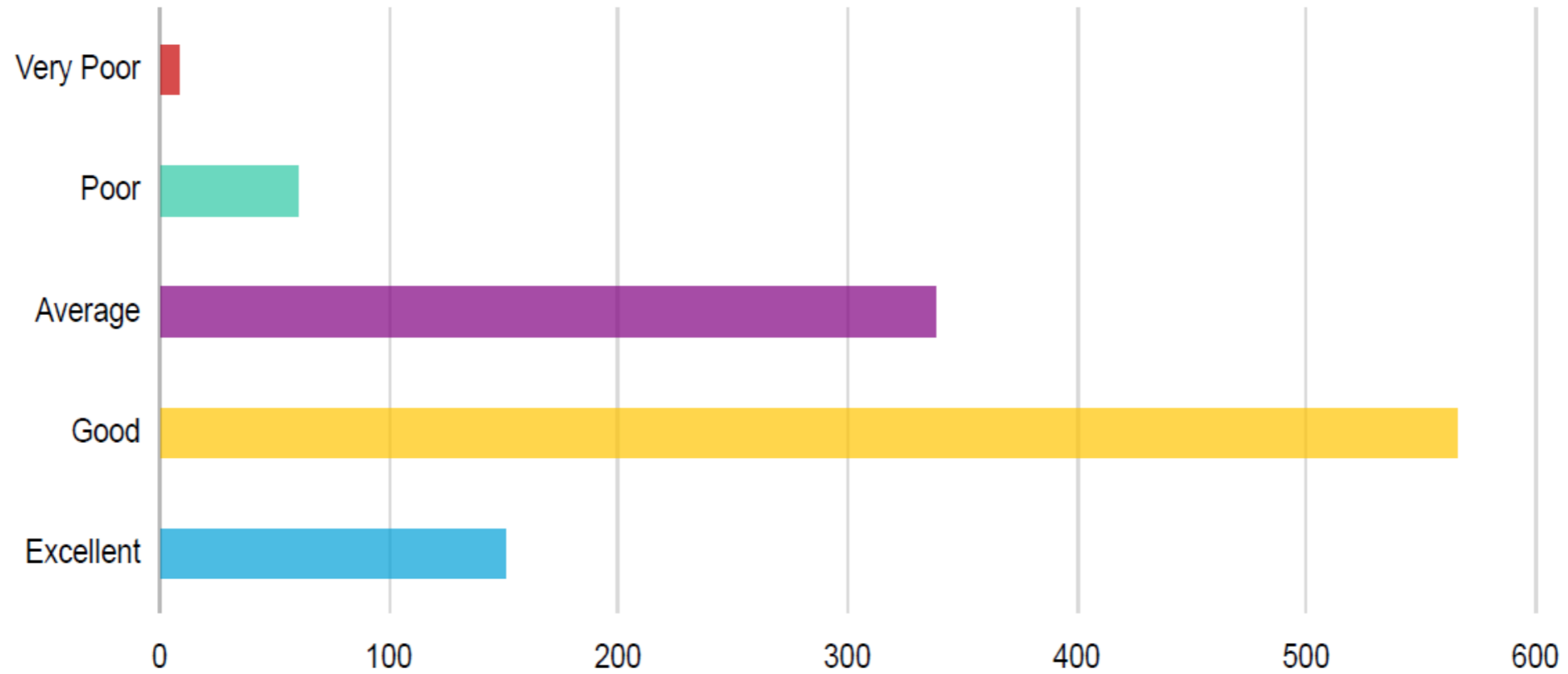
Answered: 1,121 Skipped: 0

# TRASH, GARBAGE, AND RECYCLING SERVICE



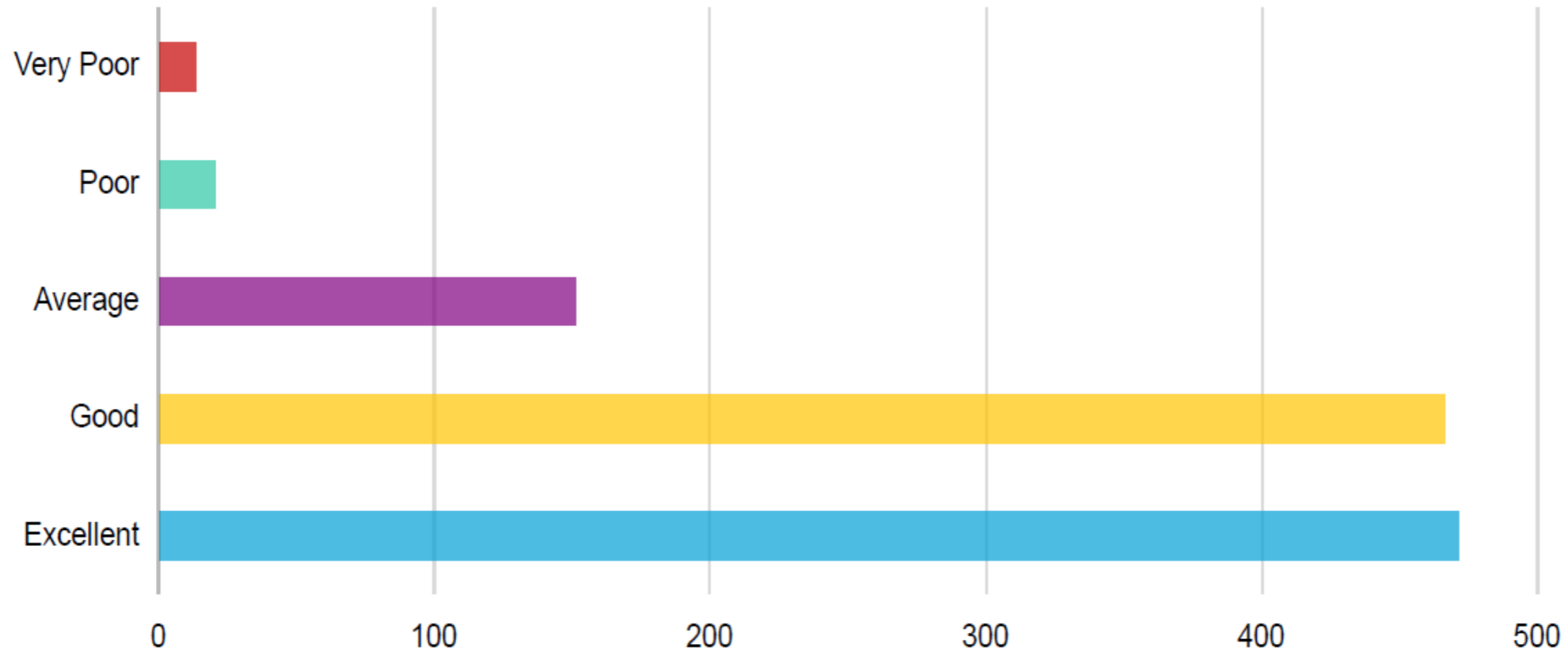
Answered: 1,121 Skipped: 0

# RECREATIONAL ACTIVITIES



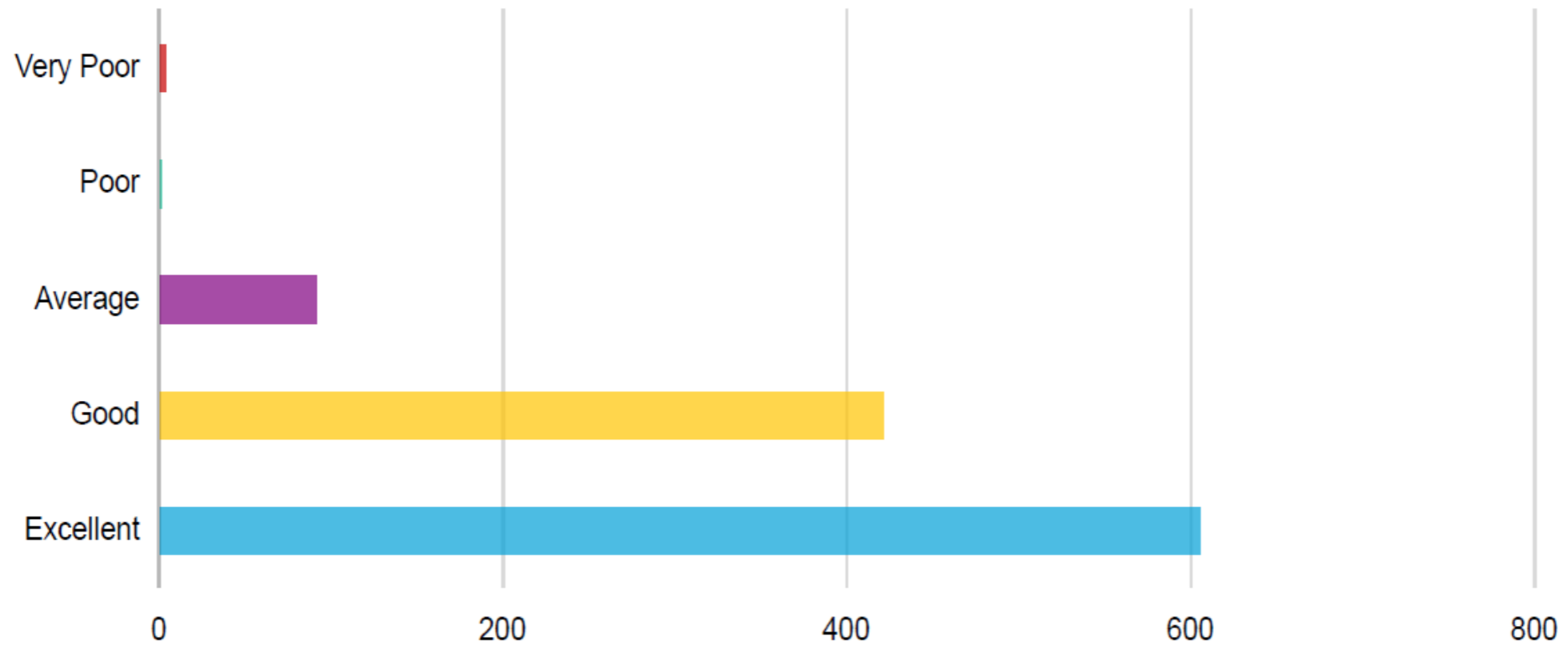
Answered: 1,121 Skipped: 0

# POLICE SERVICES



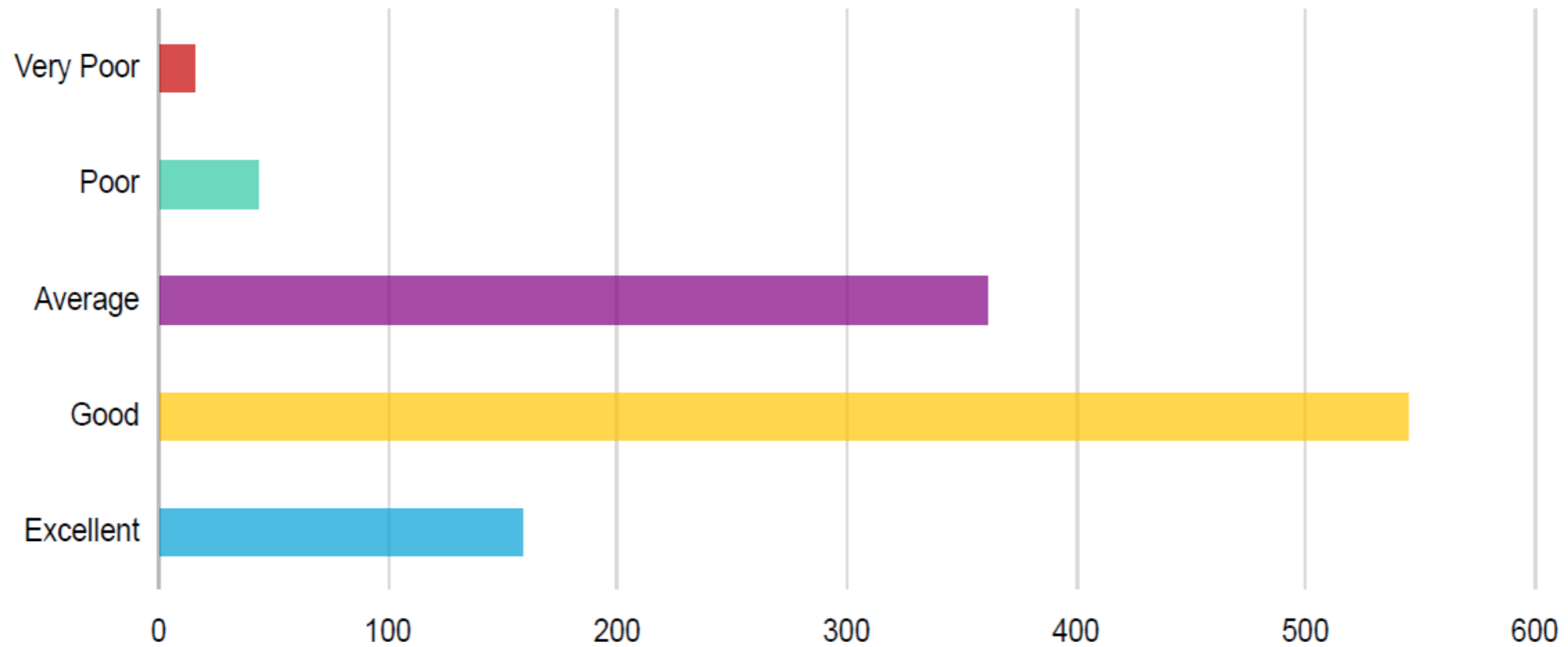
Answered: 1,121 Skipped: 0

# FIRE RESCUE SERVICES



Answered: 1,121 Skipped: 0

# TROLLEY OPERATIONS



Answered: 1,121 Skipped: 0

# RESIDENT IDEAS

“ Propose that in the Coral Gables website a new section be added... ”

“ Build in the... War Memorial Youth Center two Beach Volleyball courts... ”

“ A sidewalk on Venetia Terrace between Granada and Columbus Blvd... ”

“ Increase code enforcement personnel... ”

“ Clarify historic preservation issues & standards... ”

“ Increase code enforcement personnel... ”

“ Consistency of responses to resident interactions with the City... ”

“ Drains should be cleaned regularly to prevent standing water from accumulating... ”

“ I would like to propose that in the Coral Gables website a new section be added to include residents to report potholes or streets in bad conditions... ”

“ Traffic cameras and fines for texting or emailing at lights... ”

“ Trolley to operate on the weekends... ”

“ Pedestrian safety... ”







**Thank you for your participation!**

